



TRANSPARENCY & EFFICIENCY STAFF REPORT

SUBJECT: Efficient Transparency Solution with Documented Return On Investment
RECOMMENDATION: Read Administration Reviews and Invest in ClerkBase

BACKGROUND:

Since 1994, ClerkBase has delivered class leading transparency services to public agencies. Leaders in public organizations are investing in ClerkBase Document Hosting and OpenGOVideo Streaming to reduce costs while increasing transparency of public records and meetings. The following statements outline the Return On Investment ClerkBase provides public agencies.

ADMINISTRATION REVIEWS:

Steven T. Hartford, Town Manager - Westerly, Rhode Island

"Our citizens are happy with Westerly's investment in transparency. Meetings are accessible live and on-demand with supporting documentation. ClerkBase also increased our staff efficiency by making public records available in a simple, yet powerful technology service. Westerly is committed to open government and ClerkBase is a key partner in helping achieve our goals."

Beth Marquez, City Clerk - Lake Forest, Illinois

"ClerkBase is a solution that will help us promote open government and transparency within the Lake Forest community. It will enable us to post entire public meeting e-packets and city code in a text searchable format, making information easily accessible to our residents. This will also provide a time savings to staff by automating the city code codification process, and the process in preparing pertinent documents for web publishing."

Dale S. Holberton, Town Clerk - South Kingstown, Rhode Island

"As users, the Review Team felt this (ClerkBase/OpenGOVideo) solution provided us with all the video streaming features that we were looking for without having to purchase a new software program requiring substantial training and changing our method of preparing agendas, compiling backup materials, and posting minutes. ClerkBase will also place the least demand on additional staff time to implement and maintain."

David Marcello, Town Administrator - Rehoboth, Massachusetts

"We have reduced staff and reduced staff and reduced staff. ClerkBase is a tool that will help us keep up with the minutes. We are using ClerkBase to do more with less."

Doug Snow, Technology Director - South Kingstown Schools, Rhode Island

"ClerkBase and OpenGOVideo serve as a communication tool to share public meetings and documents 24 hours a day, 7 days a week. Beyond public meetings, we are excited to partner and explore new media opportunities like streaming video of graduation and other school activities. We love innovation and have supplied the most advanced transparency technology by listening to our school districts future needs."

Allison Kaiser, Town Clerk - Stowe, Vermont

"ClerkBase offered a solution to a record organization issue that plagued Stowe. Now, with little effort and a few key strokes, documents are viewable in an instant. I am grateful to ClerkBase for their flexibility and willingness to tailor their product to provide Stowe's government and its residents with a solution to what seemed like an insurmountable records retrieval problem."

Sandra M. Giovanelli, Town Clerk - Cumberland, Rhode Island

"In order to further cut costs and provide a better service to our residents we have terminated our live streaming with our current live streaming provider (Granicus) and have signed a contract with ClerkBase. ClerkBase has been our Council, Planning and Zoning web-based solution provider for agendas, minutes, ordinances and resolutions since 2005. Recently, they have developed a live streaming solution at a significantly lesser cost and the system is better supported and easier to use."

CONCLUSION:

Learn more about ClerkBase and OpenGOVideo by calling us at 401.727.1567 and have a great week!