

Building Trust through Transparency



2220 Plainfield Pike

Cranston, Rhode Island 02921

TRANSPARENCY & EFFICIENCY STAFF REPORT

SUBJECT: Efficient Transparency Solution

RECOMMENDATION: Read Administration Reviews and Invest in ClerkBase

BACKGROUND:

Since 1994, ClerkBase has delivered class leading transparency services to public agencies. Leaders in public organizations are investing in ClerkBase Document Hosting, OpenGOVideo Streaming, and OnBoard to reduce costs while increasing transparency of public records and meetings. The following statements outline the Return On Investment ClerkBase provides public agencies.

ADMINISTRATION REVIEWS:

Steven T. Hartford, Town Manager - Westerly, Rhode Island

"Our citizens are happy with Westerly's investment in transparency. Meetings are accessible live and on-demand with supporting documentation. ClerkBase also increased our staff efficiency by making public records available in a simple, yet powerful technology service. Westerly is committed to open government and ClerkBase is a key partner in helping achieve our goals."

Dale S. Holberton, Town Clerk - South Kingstown, Rhode Island

"As users, the Review Team felt this (ClerkBase/OpenGOVideo) solution provided us with all the video streaming features that we were looking for without having to purchase a new software program requiring substantial training and changing our method of preparing agendas, compiling backup materials, and posting minutes. ClerkBase will also place the least demand on additional staff time to implement and maintain."

Doug Snow, Technology Director - South Kingstown Schools, Rhode Island

"ClerkBase and OpenGOVideo serve as a communication tool to share public meetings and documents 24 hours a day, 7 days a week. Beyond public meetings, we are excited to partner and explore new media opportunities like streaming video of graduation and other school activities. We love innovation and have supplied the most advanced transparency technology by listening to our school districts future needs."

Sandra M. Giovanelli, Town Clerk - Cumberland, Rhode Island

"In order to further cut costs and provide a better service to our residents we have terminated our live streaming with our current live streaming provider (Granicus) and have signed a contract with ClerkBase. ClerkBase has been our Council, Planning and Zoning web-based solution provider for agendas, minutes, ordinances and resolutions since 2005. Recently, they have developed a live streaming solution at a significantly lesser cost and the system is better supported and easier to use."

Jodi LaCroix, Town Clerk – Lakesite, Tennessee

"Having our supporting documents on-line with our agendas and minutes allows for better transparency for the public. Our Commission uses ClerkBase during the Commission meetings as their packets. The public can follow along easily if they bring their own tablets with them. Open government is the norm here because of ClerkBase. There was no new software we had to download. No wasting of staff time. The search capabilities are very easy to use. Virtually no learning curve!"

CONCLUSION:

Learn more about ClerkBase, OpenGOVideo, and OnBoard by calling us at 866-676-9486 or email mail@clerkbase.com.